



CHILLIWACK HERITAGE PARK

Events Happen Here

Patron Code of Conduct Policy

Effective: 2025

Welcome to Chilliwack Heritage Park.

Our goal is to provide a safe, respectful, and inclusive environment for all visitors, staff, event organizers, and community members. By entering this facility, you agree to follow the expectations outlined in this Patron Code of Conduct.

Respect and Safety Come First

We are committed to maintaining an environment that is:

- **Free from abuse, harassment, and violence**
- **Inclusive and welcoming to all individuals**
- **Safe for staff and patrons alike**

All patrons must:

- Treat staff, volunteers, and fellow patrons with **respect and courtesy** at all times.
- Follow all posted signage and staff instructions.
- Comply with all facility rules, contracts, permits, and municipal/provincial/federal laws.
- Use language that is respectful, not demeaning or aggressive.

Zero Tolerance for Abusive Behavior

The following behaviors are **strictly prohibited**:

- **Verbal abuse**, including yelling, name-calling, swearing, argumentative or degrading comments.
- **Bullying and harassment**, including unwanted comments, intimidation, or aggressive behaviour.
- **Discrimination**, including offensive remarks based on race, gender, disability, age, religion, or sexual orientation.
- **Physical violence or threats**, including pushing, shoving, or threatening gestures.
- **Aggressive or intimidating conduct**, including confrontational language or gestures that create fear or distress.
- **Vandalism** or damage to property.

These actions will result in immediate removal and may lead to permanent banning and/or police involvement.

By Entering This Agreement

You agree to event organizers, participants, and guests conducting themselves in a way that ensures a safe, respectful experience for all. Failure to do so may result in removal and/or further action.

Print Name

Signature

Date

Thank you for helping us create a safe and welcoming space for all.